



KWI Omnichannel Dashboard Release Notes – FFIT 2.6

This Release Notes document describes enhancements and bug fixes in KWI Omnichannel Dashboard 2.6. If you are interested in configuring any new functionality, please contact your KWI Customer Success Manager.

Enhancements

The following enhancements are being introduced in this release:

FedEx One Rate & SmartPost®

The Omnichannel Dashboard now supports One Rate and SmartPost shipments with a FedEx integration. These shipment options can be enabled by configuration and are set up as additional shipping methods. New dropdowns will appear in the Omnichannel Dashboard shipping screen, where package types can be selected.

SmartPost® will require a Hub ID that will be included as part of your FedEx API credentials in Shipping Settings screen of the KWI Back Office.

FedEx SmartPost® is a cost-effective U.S. residential shipping option for low-weight, high volume shipments, utilizing the U.S. Postal Service (USPS) for final delivery. FedEx SmartPost reaches every U.S. address and is ideal for less time-sensitive shipments.

FedEx One Rate is a pricing alternative for FedEx Express shipments that include all residential surcharges, delivery area surcharges (DAS), and fuel surcharge. One Rate is subject to other charges such as on-call pickup, Saturday delivery, delivery signature options, declared value, and address correction fees.

SmartPost® Example

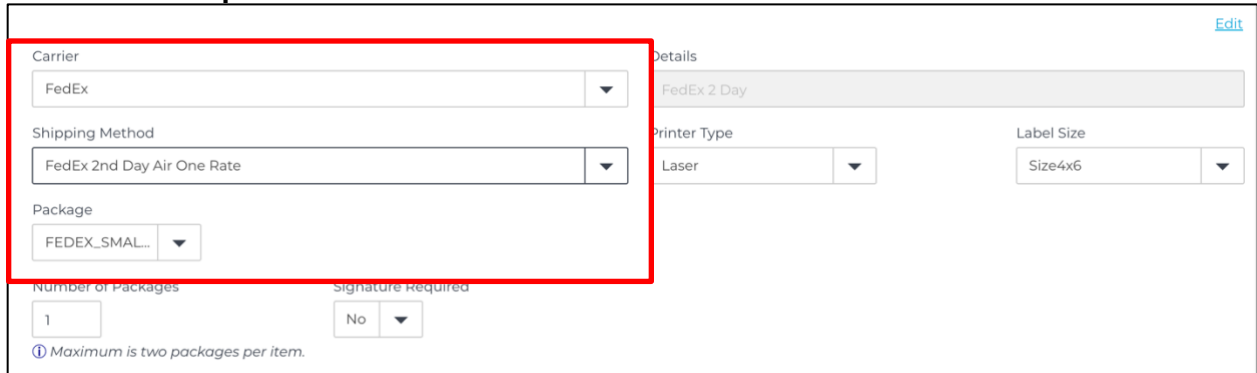
The screenshot shows a shipping settings form with the following fields:

- Carrier:** FedEx (dropdown)
- Shipping Method:** FedEx Smart Post (dropdown)
- Smart Post:** MEDIA_MAIL (dropdown)
- Printer Type:** Laser (dropdown)
- Label Size:** Size4x6 (dropdown)
- Number of Packages:** 1 (input field)
- Signature Required:** No (dropdown)

A red box highlights the Carrier, Shipping Method, and Smart Post dropdowns. Below the Number of Packages field, there is a note: "Maximum is two packages per item."



One Rate Example



The screenshot shows a shipping configuration interface. A red box highlights the following fields:

- Carrier:** FedEx
- Shipping Method:** FedEx 2nd Day Air One Rate
- Package:** FEDEX_SMAL...

Other visible fields include:

- Number of Packages:** 1
- Signature Required:** No
- Printer Type:** Laser
- Label Size:** Size4x6

Additional text: ① Maximum is two packages per item.

Configure Last Chance Locations

Customers can configure up to 5 “last chance” locations for order fulfillment. Orders that include items where there was limited inventory, or the inventory is no longer available in priority locations, can be forwarded to a configured “last chance” location.

Additional Enhancements

- A configurable option has been added to prevent the originating store from canceling an order that is assigned to a warehouse.
- Cancel reason codes has been added to the cancel notification file.